



## BUSINESS CONTINUITY STATEMENT

Spiritmedia are fully committed to our employees, customers, shareholders and suppliers. We recognise the potential strategic, operational and financial risks associated with a business interruption and the importance of maintaining our services if an emergency occurred.

To demonstrate our commitment to safeguarding the delivery of our essential services, we are preparing a Business Continuity Management Plan. This will outline how we will maintain our critical business activities in the event of a major business interruption.

The plan will build upon our existing business continuity provisions [outlined below] to provide an increased assurance to our stakeholders with regards to our service security.

Our existing business continuity provisions include:

- IT disaster recovery systems located at a different location to the main IT server
- Electronic record system with automated replication throughout the day
- Integrated quality, environmental and health and safety management systems

The plan will include all staff and information technology (IT) systems.

It will cover scenarios including, but not limited to, natural disaster, power outage, hardware or telecommunications failures, data corruption, labour strike or fire. These events may be local in nature, affecting the business entity, or may have a regional impact, affecting multiple business entities.

The plan will outline how the resumption and recovery of critical business activities will be prioritised and managed to minimise the disruption to our stakeholders. It will be based on the principles outlined in BS 25999-1:20061 and BS25999-2:20072.

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